Future-ready communication and collaboration at every customer's pace.

For today’s mobile, dispersed and global workforce, real-time online communications and collaboration are critical. To meet the changing communication environment, a wide range of technologies and software environments must be considered to be a complete ecosystem of solutions. For customers with multiple vendors, APIs, and legacy equipment that are insurmountable.

Key challenges at a glance.

- The increasing number of devices and services drives complexity.
- The use of many different technologies makes it difficult to integrate.
- The need for secure, reliable, and cost-effective collaboration.

How Lumen can help

With Lumen’s solutions, IT can make the right choices simply and effectively, and at your own pace.

Customer Journey

1. Strategy
2. Solution
3. Technology
4. Migration
5. Optimization
6. Security

Wherever you are in your transition from legacy communication services to efficient UC&C capabilities, Lumen can help you navigate the increasingly complex environment of technology choices, shifts in workforce adoption and applications.

Key features of Lumen UC&C solutions

- A holistic UC&C platform integrating network, hosted contact center, cloud-based video, voice, instant messaging, and collaboration applications.
- A global, reservationless audio conferencing solution that works as a stand-alone or fully integrated service within UC&C.
- Lumen’s global enterprise network, consultative approach and after-sale support make it easier to get the optimal network technology for your company. We help you transition at your own pace with proven strategies that can decrease the risk of disruptions and downtime.
- Tailored solutions that meet your customers’ pace.

Lumen in action: a use case

Lumen’s UC&C solution helps companies transform their communication infrastructure with a solution that works as a stand-alone or fully integrated service within UC&C.

Lumen Managed Video Conferencing

Managed Video Conferencing services and UC&C consulting are delivered with the Lumen Managed Video Conferencing solution, a comprehensive solution that provides virtual video collaboration services to offer a single point of contact with improved support and solutions.

Lumen Managed Webcasting Services

Managed Webcasting services allow users to harness the internet as an interactive platform to distribute multimedia content through a high-quality experience. Lumen’s Managed Webcasting Services offer a secure, efficient, and streamlined way to broadcast presentations and other content, including recorded videos and webinars.

Learn more about Lumen.

Cisco WebEx delivered by Lumen

Cisco WebEx, a video conferencing solution, delivers a high-quality, reliable, and secure video conferencing experience for businesses to connect with their partners, customers, and employees. Lumen offers Cisco WebEx delivered by Lumen, a comprehensive managed service that maximizes the benefits of this video conferencing solution.

BlueJeans delivered by Lumen

BlueJeans is a cloud-based video collaboration system that permits point-to-point and multi-party “conversations” that are secure, reliable, and cost-effective. Lumen offers BlueJeans delivered by Lumen, a comprehensive managed service that maximizes the benefits of this video conferencing solution.

Cisco Hosted Video Conferencing

Cisco Hosted Video Conferencing is a comprehensive solution that combines online meetings and webinars easy without the challenges and costs of travel. Lumen offers Cisco Hosted Video Conferencing delivered by Lumen, a comprehensive managed service that maximizes the benefits of this video conferencing solution.

Cisco WebEx and BlueJeans are both delivered by Lumen, a leading provider of IT services and solutions. Lumen helps organizations navigate the complex and constantly evolving landscape of technology and services, providing a single point of contact for all of their technology needs.

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MCAS

Microsoft Certified Application Specialist

Certifications and deep technical knowledge allow our team to provide exceptional customer service throughout every stage of a project, providing a seamless experience.

Summary

- Solutions
- Case Study
- Video Conferencing
- Managed Webcasting
- Voice
- Collaboration
- Customer Experience
- Security
- Managed Services

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