

Lumen® Managed Event

Bringing teams together across cities and countries.

When communicating mission-critical, high-profile information via a conference call—whether company announcements, quarterly earnings, training events or analyst meetings—you need a solution that is reliable, easy-to-use and secure. The Lumen Managed Event service provides you with flexible dial-in options, secure meeting access, and streamlined scheduling and attendance. Additionally, our professionally trained operator and customer care staff are on standby to assist you before, during and after your teleconference. Don't leave your high-profile communications to just anyone—go with a proven provider and hear what a difference we can make.

Business solutions

- **Reduced expenses and travel**
Minimize the time and expense of travel with worldwide dial-in to a global audience
- **The right call services for your business**
To maximize the impact of your meetings, a variety of optional services are available before, during and after calls. Our full-service options leave you free to focus on your communications message
- **Local service care and protection**
Geographically distributed systems and customer care staff, coupled with our fully redundant fiber network, help protect the reliability of your connections—even in the event of a disaster
- **A provider you can rely on**
Supported by professionally trained staff, state-of-the-art systems, and dedicated support for trouble-free call setup and conferencing. You can feel confident leaving all the details to Lumen

Connecting geographically dispersed employees, customers, partners and suppliers around the world at a moment's notice has never been easier.

Lumen® Collaboration Solutions offer a suite of audio, video and web-conferencing services that help you boost workplace productivity while maximizing your organization's time, resources and global communications.



Technical features / capabilities

- **Managed Event**
 - Fully Operator Assisted with managed Q&A sessions
 - Ideal for high-profile communications, such as Investor Relations calls
 - Security screening and password access
 - Full suite of enhanced services, including: event call director tool; post view conference playback; recording services; transcription/translation services; participant list; online participation list; and communication line
- **Express Managed Event**
 - Hybrid operator / automatic management
 - Great for town hall meetings
 - Selective dial-in numbers for speakers, listen-only and interactive dial-in numbers for participants
 - Full suite of enhanced services
- **Automated Managed Event**
 - Perfect for day-to-day business calls
 - Optimized for one-way communication and/or speaker/participant exchanges, such as new product introductions
 - Set up meeting time and attendance with a single phone call
 - Selective dial-in numbers for speakers, listen-only and interactive participants
 - Participant status can be changed during call by pressing *0 for the operator

Why choose Lumen Managed Event?

- **Extended global reach**

We can provision toll-free numbers in a large number of countries to support a comprehensive, turnkey solution.
- **Universal global experience**

We make a concerted effort to offer a consistent user experience everywhere you connect.
- **Tenure of team**

The long tenure of the average Collaboration Services team member means you benefit from our industry expertise and premium customer service.
- **We own our network**

The collaboration network is the same telecommunications network used by data and voice customers. This means you can leverage existing VPN and voice networks for reduced operating expenses.
- **Exceptional call quality**

Ditech Echo Cancellers architecture, installed as a network augment, supports enhanced international call quality.
- **Proven disaster avoidance strategy**

We support you with load balancing, dual provisioning, failover, and alternate routing to other bridges.
- **Strong intercarrier relationships**

We have the advantage of leveraging our existing carrier volumes and relationships globally for aggressive pricing solutions, quick service delivery and fast trouble resolution.