

Cisco Webex Calling

delivered by Lumen

Improve your collaboration capabilities with a robust cloud-based calling platform that is flexible and easy to use.

Businesses are constantly being asked to do more with less. It is a challenge to optimize collaboration with your customers and employees with fewer resources available. You need new solutions that are easy to integrate and won't overwhelm your already overloaded IT staff, while still fitting into your budget. These features need to be robust, manageable and reliable, allowing you to focus on your day-to-day business.

Lumen has partnered with Cisco to offer a solution to your collaboration challenges, Cisco Webex Calling delivered by Lumen. Regardless of where your customers or employees are located, with this solution, they will have the ability to engage in continuous collaboration.

Business Solutions

Cisco Webex Calling offers a standardized set of features along with the flexibility to customize as needed. For example, by adding cloud calling, you can seamlessly move from a phone conversation, to messaging or to a meeting as your discussions evolve.

Lumen will partner with you to plan, deploy and maintain your calling solution via our robust customer service team, providing you a reliable and secure end-to-end experience.



Efficiency

This solution helps provide you the ability to manage one vendor for your network, applications and support. Simplifying to one vendor can help streamline processes and keep your users more productive.



Flexibility

Move effortlessly from calling, to messaging, to meetings within our flexible environment for a consistent and continuous collaboration experience.



Growth

Cisco Webex Calling offers an audio and video platform that seamlessly integrates and helps provide you a simple, cost-effective solution that is easy to scale as your business grows and changes.



Agility

Enjoy peace of mind that there is a redundant environment available, if needed, with this cloud-based calling solution. If emergencies arise, Cisco Webex Calling can provide you with the reliable service you need, and the flexibility to scale and add more users when the need arises.



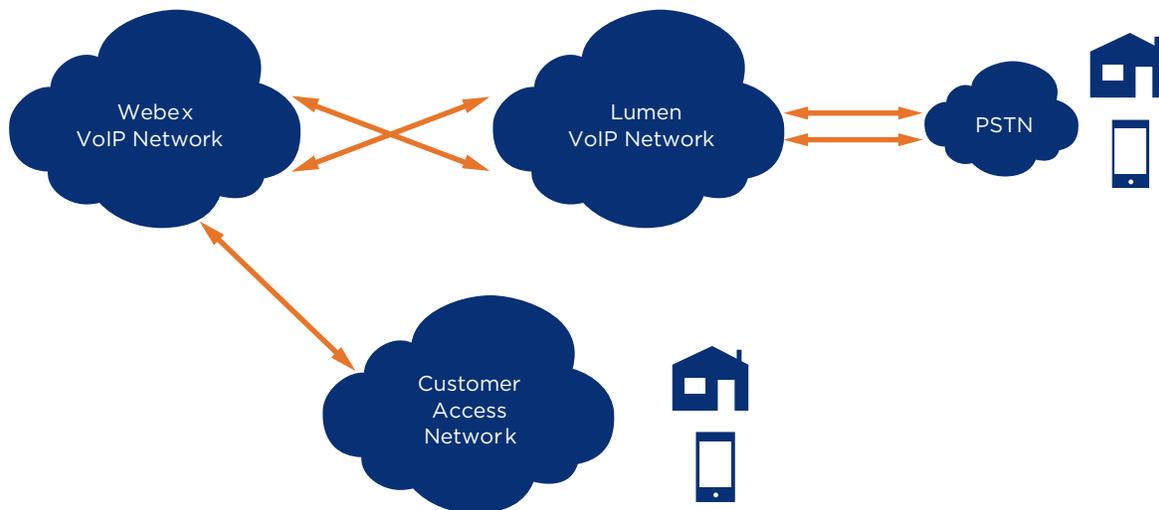
Gold Certified
Master Specialized in Collaboration
Lifecycle Advisor



Technical Features/Capabilities

- Comprehensive cloud calling with enterprise-grade PBX features, including local PSTN and options for international calling
- Group features, including unlimited subscriptions of auto-attendant and shared call appearances
- Cisco Webex Teams™ with messaging, screen sharing and audio and video conferencing for up to three participants
- The option to add Webex® Meetings, a feature that offers an enterprise-grade meeting experience, meeting room recording, meeting room locking, remote dial-in access over PSTN and up to 1,000 meeting participants
- The option to add the entire Cisco multi-platform phones and headset portfolio and the complete range of Cisco video endpoints, leveraging Cisco Hardware as a Service

Cisco and Lumen Network Relationship



Why Lumen?

Lumen combines a significant local presence with an expansive global network to keep you connected – wherever business happens. We have the expertise and next-generation networking solutions to put it all to work for your organization.

- Innovative applications, supported by an underlying global network, that provide an enterprise-grade experience.
- Dedicated end-to-end support and service level agreements backed by Lumen.
- Solutions that allow you to leverage your existing investments and access future applications without technology refresh investment.

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